



# Social Connections Program

200 BOAT HARBOUR DRIVE, PIALBA, QLD, 4655

HERVEY BAY

June 2026



Scan the QR code to help shape Suncare's social connections program.



# Important information



## BOOKING PROCESS:

Suncare is improving the way we manage registrations for our Social Connections programs.

Customers interested in attending our in centre based activities or social outings will now have from the 1<sup>st</sup> - 14<sup>th</sup> of each month prior to register interest in specific activities.

Expressions of interest will be received either by calling Suncare on 1800 786 227 or submitting an email to [contact@suncare.org.au](mailto:contact@suncare.org.au).

We kindly ask you do not contact your Lifestyle Coordinator as this will help ensure your interest is not missed.

## ACTIVITY PRICING:

Suncare activities that attract additional pricing, including costs associated with tickets, meals or purchases are at your own cost. Where possible, prices will be listed.

## TRANSPORT:

Transport is available to and from activities and outings, depending on your catchment area. Transport is charged separately. Times may vary, but the duration of activities remains the same.

## CANCELLATION POLICY

Suncare policy requires all cancellations for scheduled in centre activities and social outings to be communicated with Suncare at least 24 hours or 1 x full business day, prior. Failure to notify Suncare will result in you being billed for the cancelled service.

This process allows us to ensure we have the correct resources for each activity and provides opportunity for someone else to attend in your place, that may have been on a waitlist.

## CONFIRMATION CALLS:

Suncare will only contact those customers scheduled to attend an outing to confirm estimated transport pick up time. This call will be made the day before the outing.

## WAITLISTS:

Suncare will make every effort to avoid waitlists for people wanting to participate in our in centre activities or social outings by applying additional resources where possible.

However, on occasion, this may be unavoidable. If a new spot becomes available, Suncare will use a lottery system to ensure it is fair and reasonable for everyone.



# In Centre Day Respite - Coming Soon!



Caring for a loved one is meaningful and rewarding, but at times, it can also be tiring and demanding. Taking regular time to rest, recharge, and look after your own wellbeing is essential for both carers and those they support.

Suncare's Day Respite program is designed to ease carer strain while providing a positive experience for customers.

Suncare's Day Respite program provides a safe, friendly, and engaging place to spend the day, offering the perfect balance of social connection, enjoyable activities, and supportive care. Our programs are designed for people who would like a day out in a relaxed environment while being supported by our caring and experienced staff.

Each Day Respite session offers a variety of activities that encourage connection and wellbeing. Depending on the day, this may include group games, creative activities, gentle movement, music, outings, or simply time to chat and relax with others.

Customers are encouraged to take part at their own pace, with plenty of choice and flexibility throughout the day.

Morning tea and lunch are provided, making it a comfortable and enjoyable experience from start to finish.

Day Respite offers valuable peace of mind for carers, knowing their loved ones are spending the day in a supportive setting, building friendships, and enjoying meaningful activities. Whether you attend regularly or just occasionally, you'll be welcomed into a warm community where everyone is respected, supported, and encouraged to enjoy their day.

To find out more or register your interest, please contact your Suncare Lifestyle Coordinator who will be happy to assist.



# June 2026 Outings

HERVEY BAY REGION



**FRIDAY 5 JUNE**

## REEF WORLD AQUARIUM & WATERFRONT RESTUARANT

**LOCATION:** Urangan  
**START:** 10:30am  
**DURATION:** 3hr

**ABOUT** - We head to Reef World Aquarium to explore marine life & learn about our beautiful coastal system. After, we relax at the waterfront restaurant to soak in tranquil coastal views. A lunch menu and morning/afternoon tea menu is available.

**Please Note:** This group requires fair mobility to attend. Customers to purchase their own entry ticket (\$18.50) and meals.



**FRIDAY 12 JUNE**

## ARKARRA GARDENS

**LOCATION:** Dundowran Beach  
**START:** 10:00am  
**DURATION:** 3hr

**ABOUT** - Join us for brunch at this relaxing cafe set on 2 acres of beautifully landscaped gardens. Once brunch is complete, we will wander the serene gardens to take in more of the surrounding natural beauty.

**Please Note:** This group requires fair mobility to attend. Please bring hat and water bottle. Customers to purchase their own meals.



**FRIDAY 19 JUNE**

## SHOPPER TRIP

**LOCATION:** Stocklands, Urraween  
**START:** 10:30am  
**DURATION:** 3hr

**ABOUT** - Enjoy a shopping day at Stocklands Plaza. Browse your favourite stores, enjoy lunch together, and share great company.

**Please Note:** This group requires fair mobility to attend. Please have your mobile phone charged and on your person if you have one.



**FRIDAY 26 JUNE**

## BBQ AT QUEENS PARK

**LOCATION:** Maryborough  
**START:** 10:00am  
**DURATION:** 3hr

**ABOUT** - Today we head to Maryborough to experience the Gallipoli to Armistice Memorial and dive into history. Alongside our historical morning, we will enjoy a BBQ lunch at Queens Park.

**Please Note:** Please bring a hat and water bottle. Some walking will be required.



**To Register your Interest: CALL 1800 786 227 or EMAIL: [contact@suncare.org.au](mailto:contact@suncare.org.au).**

