

Contacting a Centre

By simply phoning a national free telephone number 1800 052 222, you will be connected to your nearest Centre.

You can obtain information over the phone, by mail, fax or e-mail.

If you require information about services in another region, your call can be transferred to any other Centre around Australia, free of charge.

Alternatively, visit one of more than 60 shopfronts established around Australia.

To find out where your nearest shopfront is located, simply FREECALL™ 1800 052 222 or log onto www.commcarelink.health.gov.au



Commonwealth Carelink Centres



Commonwealth Carelink Centres

To contact your local
Commonwealth Carelink Centre call

FREECALL™
1800 052 222*

You can also find out where your nearest Centre is located by logging onto the website:

www.commcarelink.health.gov.au

Deaf, hearing impaired or speech impaired callers may call through the National Relay Service using their modem or TTY by dialling 1800 555 677 then asking for 1800 052 222 . Speech impaired callers may also call through Speech-to-Speech Relay by dialling 1800 555 727 then asking for 1800 052 222 .

If you need an interpreter to contact your nearest Centre, telephone the Translating and Interpreting Service on 131 450

A Commonwealth Government Initiative
Commonwealth Carelink Programme
Department of Health and Ageing
GPO Box 9848, Canberra City, ACT, 2601

* Calls from mobile phones are charged at applicable rates.

Publications Approval Number: 2849

October 2002

Your Link to Living Independently



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1800 052 222*

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What is a Commonwealth Carelink Centre?



Getting information



Providing a crucial link



To help you live independently in your own home, Commonwealth Carelink Centres provide free information about community aged care, disability and other support services.

Centres have local knowledge about:

- the range of services available and how to contact them
- who is eligible to receive the services
- whether there are any costs associated with receiving the services, and
- aged care assessment services for access to Community Aged Care Packages or entry into aged care homes.

Your nearest Centre has information about the following services in your region:

- household help, home modification and maintenance
- personal, nursing and respite care
- transport and meal services
- disability services
- day care and therapy centres
- assessment, including Aged Care Assessment Teams
- special services for dementia
- continence assistance
- support for carers
- Community Aged Care Packages
- aged care homes
- a range of allied health care (eg. podiatry, physiotherapy etc), and
- support groups.

The information provided by Centres makes it easier to find care and support to continue to live independently in your own home.

Who can use this service?

The Commonwealth Carelink Centre information service can be used by anyone, including:

- older Australians
- people with disabilities
- their families and carers
- general practitioners, and
- other service providers.

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